

# Administration Advisory

Looking to streamline your Intelligence Platform operations and improve productivity?

Leverage MicroStrategy Consulting to analyze your platform requirements and underlying processes—delivering an optimized automation strategy for managing your platform administration.

## TYPICAL TIMELINE AND STAFFING

Two weeks with a Platform Administrator and an Engagement Manager from MicroStrategy Consulting.

## WHAT IT IS

We provide a team equipped with our proven methodology and enterprise platform expertise to evaluate your system administration practices and recommend an optimized operations and maintenance (O&M) strategy to help you efficiently manage platform processes. We conduct collaborative workshops to assess your routine activities, discuss monitoring KPIs, and identify task automation recommendations to help you enhance performance. Our Administration Advisory engagement delivers:

- A customized O&M strategy and management framework to help you streamline platform operations and meet performance SLAs
- Tailored task automation recommendations to help you improve routine tasks and processes using out-of-the-box platform capabilities
- Collaborative workshops to assess performance KPIs, review project migration processes, and identify how to align your administration strategy to best practices



### Platform Administration Activities

### Optimized Automation Strategy

*Figure 1: Our Administration Advisory analyzes platform utilization and administration to identify automation opportunities and recommend an efficient platform O&M strategy in just two weeks.*

## WHY YOU NEED AN ADMINISTRATION ADVISORY

An inefficient and redundant system administration approach can fail to identify technical issues that decrease performance and degrade user community trust.

Our experts help you streamline your O&M strategy, automate platform administration activities, and establish proactive monitoring to identify and remediate performance risks. We analyze your system management processes, identify improvements, and recommend an optimized framework to help you efficiently administer the platform.

# About MicroStrategy Consulting

## OUR PROVEN METHODOLOGY

Our MicroStrategy Consulting team has extensive hands-on experience helping clients determine project design and scope. We leverage a proprietary methodology that we've applied to help thousands of organizations around the world build a solid foundation for successful enterprise analytics and mobility initiatives.

Our comprehensive suite of Intelligence Program offerings is created with one goal in mind: to help you successfully build, deploy, and operate your unique Intelligent Enterprise. Each engagement we offer is structured to address your needs and deliver outcomes tailored to your unique goals. Scoping each offering around your key objectives allows us to rapidly deliver impactful strategies and enterprise-grade solutions while giving you the flexibility to streamline how you scale capabilities across your organization. Our comprehensive four-phase approach helps accelerate your time-to-value and drive your journey to an Intelligent Enterprise.

### ASSESS

Conduct an Assessment to baseline your Intelligent Enterprise maturity

### ADVISE

Recommend strategies to improve and optimize solutions through Advisory engagements

### ARCHITECT

Execute Start Up or Implementation initiatives to build future state pilots or deploy enterprise-grade solutions

### ADOPT

Conduct knowledge transfer and engage Education to further facilitate constituent adoption

*Figure 2: Our delivery process leverages our proven four-phase methodology to help you implement powerful and transformative enterprise analytics and mobility solutions.*

Contact your MicroStrategy Consulting representative, email us at [services@microstrategy.com](mailto:services@microstrategy.com) or visit us online at [microstrategy.com/consulting](https://microstrategy.com/consulting) today.

## WHO WE ARE

We're a team of over 500 experienced consultants with a proven track record helping large, global organizations solve some of their toughest information challenges—and we're committed to helping you get the most out of your MicroStrategy investment.

## WHAT WE DO

We don't just fix short-term problems—we help organizations build a foundation for long-term success.

With every engagement, we seek to boost user and functional adoption, accelerate time-to-value, and arm our customers with the best practice frameworks and skills needed to become truly self-sufficient.

## WHAT WE MEAN BY SELF-SUFFICIENCY

We want to help organizations achieve independence on two fronts:

- IT independence from the outside: We help organizations develop the architectural foundation, skills, and processes they need to keep their enterprise analytics and mobility environment healthy and efficient without indefinitely relying on an army of contractors and consultants
- Business independence for self-service analytics: We help organizations deliver on the promise of self-service analytics—giving business users the autonomy to conduct their analysis and find answers while enabling IT to maintain a governed, trusted and reliable environment

## WHY WE'RE DIFFERENT

There are four key differentiators when it comes to setting ourselves apart from the competition:

- We have skin in the game—our success depends on our customers' long-term success
- We work with the engineers who build the MicroStrategy Intelligence Platform—every day
- Our team is rigorously trained and certified to utilize the latest and greatest MicroStrategy capabilities
- Our consultants work with the backing and expertise of the entire MicroStrategy engineering, support, and account teams