

# Platform Performance Advisory

Looking to tune your Intelligence Platform configuration to optimize overall performance?

Leverage MicroStrategy Consulting to evaluate your workload trends and settings—helping you enhance performance through an optimized platform architecture and configuration strategy.

## TYPICAL TIMELINE AND STAFFING

One week with a Platform Administrator and an Engagement Manager from MicroStrategy Consulting.

## WHAT IT IS

We provide a team equipped with our proven methodology and enterprise platform expertise to assess your Intelligence Platform architecture and identify design or processing issues that may diminish overall performance. We analyze your platform administration data to assess workload requirements and performance trends, and identify system constraints, operational bottlenecks and processing redundancies. Next, we conduct collaborative workshops to validate findings and discuss recommendations to improve resource allocation. We deliver a comprehensive platform architecture design strategy to help you optimize performance for high availability, stability, and responsiveness.

Our Platform Performance Advisory delivers:

- A customized architecture design strategy and configuration tuning matrix to alleviate constraints, minimize bottlenecks, and optimize platform performance
- Collaborative workshops to review job, usage and workload reports, analyze OS resource allocation and performance data, and identify configuration deficiencies
- Recommended setting improvements to enhance system performance, establish thresholds for current and planned initiatives, and efficiently maintain platform operations



Figure 1: Our Platform Performance Advisory assesses performance trends to recommend an optimized platform architecture design strategy that helps you improve stability, reliability, and performance.

## WHY YOU NEED A PLATFORM PERFORMANCE ADVISORY

An architecture design that is inefficiently configured or sub-optimally tuned for enterprise workloads can increase operational costs, degrade community trust, and diminish adoption.

Our experts help you streamline your Intelligence Platform architecture to ensure that solutions perform efficiently and provide timely information for effective business decision-making. We also help you resolve performance challenges by identifying process bottlenecks and recommending underlying design fixes that optimize configuration settings, improve platform responsiveness, and enhance overall performance.

# About MicroStrategy Consulting

## OUR PROVEN METHODOLOGY

Our MicroStrategy Consulting team has extensive hands-on experience helping clients determine project design and scope. We leverage a proprietary methodology that we've applied to help thousands of organizations around the world build a solid foundation for successful enterprise analytics and mobility initiatives.

Our comprehensive suite of Intelligence Program offerings is created with one goal in mind: to help you successfully build, deploy, and operate your unique Intelligent Enterprise. Each engagement we offer is structured to address your needs and deliver outcomes tailored to your unique goals. Scoping each offering around your key objectives allows us to rapidly deliver impactful strategies and enterprise-grade solutions while giving you the flexibility to streamline how you scale capabilities across your organization. Our comprehensive four-phase approach helps accelerate your time-to-value and drive your journey to an Intelligent Enterprise.

### ASSESS

Conduct an Assessment to baseline your Intelligent Enterprise maturity

### ADVISE

Recommend strategies to improve and optimize solutions through Advisory engagements

### ARCHITECT

Execute Start Up or Implementation initiatives to build future state pilots or deploy enterprise-grade solutions

### ADOPT

Conduct knowledge transfer and engage Education to further facilitate constituent adoption

*Figure 2: Our delivery process leverages our proven four-phase methodology to help you implement powerful and transformative enterprise analytics and mobility solutions.*

Contact your MicroStrategy Consulting representative, email us at [services@microstrategy.com](mailto:services@microstrategy.com) or visit us online at [microstrategy.com/consulting](https://microstrategy.com/consulting) today.

## WHO WE ARE

We're a team of over 500 experienced consultants with a proven track record helping large, global organizations solve some of their toughest information challenges—and we're committed to helping you get the most out of your MicroStrategy investment.

## WHAT WE DO

We don't just fix short-term problems—we help organizations build a foundation for long-term success.

With every engagement, we seek to boost user and functional adoption, accelerate time-to-value, and arm our customers with the best practice frameworks and skills needed to become truly self-sufficient.

## WHAT WE MEAN BY SELF-SUFFICIENCY

We want to help organizations achieve independence on two fronts:

- IT independence from the outside: We help organizations develop the architectural foundation, skills, and processes they need to keep their enterprise analytics and mobility environment healthy and efficient without indefinitely relying on an army of contractors and consultants
- Business independence for self-service analytics: We help organizations deliver on the promise of self-service analytics—giving business users the autonomy to conduct their analysis and find answers while enabling IT to maintain a governed, trusted, and reliable environment

## WHY WE'RE DIFFERENT

There are four key differentiators when it comes to setting ourselves apart from the competition:

- We have skin in the game—our success depends on our customers' long-term success
- We work with the engineers who build the MicroStrategy Intelligence Platform—every day
- Our team is rigorously trained and certified to utilize the latest and greatest MicroStrategy capabilities
- Our consultants work with the backing and expertise of the entire MicroStrategy engineering, support, and account teams