

Enterprise Support: Reinvesting in Your Success

Take advantage of consultative services custom-built to help you realize results—all at no added cost*.

What is Enterprise Support?

The Enterprise Support program lets you access complimentary services designed to help you build a more Intelligent Enterprise. Each year, your organization can request these expertly crafted offerings to fortify your technical foundation, strategize your enterprise analytics and mobility vision, and get results fast with MicroStrategy.

Reimagine your possibilities.

Tap into our best practice strategies to supercharge your enterprise investments and accelerate your ROI in a matter of weeks. We've structured your program benefits to help you address two core tenets of enterprise technology success, proven through our experience delivering over 11,000 successful consultations around the globe:

- Solutions must solve everyday business challenges.
- The technical framework supporting these solutions must be implemented effectively, rapidly, and at scale.

Rethink your perspective.

Each Assessment, Advisory, and Start Up lets you collaborate with our experts, hands-on, to optimize your implementation, enhance your capabilities, or pilot new solutions. Together, we delve into a strategic goal or specific challenge to recommend a holistic solution for your enterprise. Our comprehensive suite of services includes dozens of offerings available as no-cost benefits through the Enterprise Support program.

Realize your potential.

Intelligent Enterprise Assessment

Our consultants take a holistic look at your intelligence ecosystem and design a roadmap to achieve your Intelligent Enterprise vision. We'll profile your strategic needs, assess your business challenges, and analyze your technical foundation to develop a comprehensive strategy to drive transformational results across your enterprise.

Upgrade Advisory

Our experts evaluate your technical foundation, assess your platform configuration, and analyze your feature usage to recommend a streamlined approach for effectively implementing your upgrade. We'll demo innovations for your intelligence roadmap and define a path that helps you quickly put new capabilities and feature enhancements to use.

Advisory and Start Up Services

Through Advisory services, you'll receive a personalized plan of action to enhance your capabilities and resolve challenges, like designing your semantic graph to deliver trusted, federated insights across your business, or right-sizing your architecture to optimize performance. Popular offerings include:

- **Analytics Advisory:** Federate your schema to deliver a single version of the truth.
- **Administration Advisory:** Streamline your processes and automate platform tasks.
- **Cloud Migration Advisory:** Optimize your architecture for scalability and performance on the cloud.

With Start Up services, we'll pilot your enterprise-grade solutions on the MicroStrategy platform. In just weeks, we'll build your sleek and modern dossier or transformative mobile application, or prototype your business use for HyperIntelligence, an entirely new class of analytics. Popular offerings include:

- **Application Start Up:** Develop an intuitive web app for key insights.
- **Mobile Start Up:** Design an interactive mobile app that changes how you work.
- **HyperIntelligence Start Up:** Inject custom insights into your most used web apps.

**Complimentary services delivered by the Enterprise Support program are determined by MicroStrategy. Visit the MicroStrategy Services section of our website to learn more about Enterprise Support program eligibility. Contact your MicroStrategy account team to learn about the specific services that you can request through this program.*

Discover your program benefits.

Your MicroStrategy account team is here to help you explore the complimentary services available to you through the Enterprise Support program. Contact your representatives directly or visit us at microstrategy.com/request-benefits to learn more.

Not a customer yet? No problem.

You can still reach out to see which complimentary services you are eligible to receive through the Enterprise Support program.

Learn more about our services.

Complimentary services available through Enterprise Support can also be delivered as paid engagements. Learn how you can get results through our programs spanning all 12 development and foundational specialties today at microstrategy.com/consulting and microstrategy.com/education.

