



MICROSTRATEGY GLOBAL DELIVERY CENTER

FOR MORE THAN 15 YEARS, MICROSTRATEGY CONSULTING SERVICES HAS DEVELOPED, APPLIED, AND REFINED METHODS FOR DELIVERING LEADING-EDGE TECHNOLOGY SOLUTIONS TO OUR CUSTOMERS. OUR GLOBAL DELIVERY CENTER IS STAFFED WITH FULLY CERTIFIED, EXPERIENCED BI ENGINEERS TO MEET ALL OF YOUR BI REQUIREMENTS. OUR EXPERTISE HAS BEEN BUILT FROM PROVEN FIELD EXPERIENCE DEVELOPING SOLUTIONS FOR MORE THAN 2,500 OF THE MOST RESPECTED COMPANIES IN THE WORLD. THE KNOWLEDGE GAINED FROM OUR FIELD EXPERIENCE IS AN INVALUABLE RESOURCE THAT ENABLES US TO RECOMMEND AND IMPLEMENT THE TECHNOLOGY SOLUTIONS THAT ADDRESS YOUR UNIQUE BUSINESS CHALLENGES.

MEETING YOUR BI OBJECTIVES

With Global Delivery Centers around the globe, MicroStrategy can provide the resources you need to meet your BI objectives, ranging from staff augmentation to long-term engagements managing the development, sustainment, and administration of your BI solution.

With MicroStrategy's Global Delivery Center, you'll benefit from rapid and efficient delivery of your MicroStrategy applications. MicroStrategy utilizes its global capabilities to support its customers with scalable solutions that leverage the high levels of security and service that MicroStrategy Consulting customers have experienced over the past 15 years. Whether it's one resource or a dedicated team, MicroStrategy can assist in deploying new BI capabilities quickly with our certified consultants.

WHY CHOOSE MICROSTRATEGY'S GLOBAL DELIVERY CENTER?

ENHANCED DEPLOYMENT EFFICIENCY

With support from MicroStrategy, our experienced consultants will help you to achieve successful application deployment on time and within budget. Our certified personnel can save you time and money through efficient delivery of all your BI requirements.

SCALE TO MEET YOUR RESOURCE REQUIREMENTS

As your BI requirements expand, MicroStrategy can quickly and seamlessly provide additional resources to accommodate the most complex BI engagements.

TOP QUALITY PERSONNEL

All consultants and team members are MicroStrategy Certified Engineers and receive ongoing MicroStrategy education on the latest platform capabilities. All certification and education is in English and all consultants are fluent in the English language. Every engineer has a direct line into the company to resolve issues or to answer any questions promptly, ensuring a high level of productivity.

TRUSTED BUSINESS INTELLIGENCE PARTNER

With MicroStrategy, you have a reliable and accountable partner providing software and services with coordinated account management, access to the entire resources of the company, and a deep understanding of your implementation.

RECOGNIZED METHODOLOGIES AND BEST PRACTICES

Our Global Delivery Center consultants tap into MicroStrategy's proven methodologies and access our I.P., comprised of a vast library of best practices accumulated over the course of thousands of MicroStrategy implementations.

MICROSTRATEGY GLOBAL DELIVERY CENTER OFFERINGS

STAFF AUGMENTATION

- Assists with any critical business intelligence need such as report development, web customizations, or QA testing
- Staffing can take place on short notice and is scalable to your project needs

PROJECT DELIVERY

- Complete project solution team, typically comprised of Sr. Consultant / Technical Advisor working locally, with all other development team members working remotely

LONG TERM ENGAGEMENTS

- Complete solution to handle all development, sustainment, and administration of your MicroStrategy solution. A typical team is comprised of one or more full-time Technical Advisors on-site, combined with local Project Management resources and a dedicated remote team that is sized to meet your needs.

MicroStrategy Global Delivery Center provides:

- Rapid and efficient delivery of your MicroStrategy applications
- Immediate access to fully certified, experienced BI engineers
- Scalable resource center to meet all of your BI requirements
- Accountability for seamless application development

MICROSTRATEGY CONSULTING SERVICE OFFERINGS

MicroStrategy Consulting offers a proven methodology to ensure a productive and repeatable process for achieving successful application deployment on time and within budget. Our consultants are trained to guide an organization through the creation of their MicroStrategy business intelligence system. We offer a wide range of services that provide support in the discovery, planning, development, and deployment stages of a MicroStrategy project.

MicroStrategy Consultants can help to optimize business intelligence projects in areas such as:

- Report development
- Scalable schema database design
- SDK implementation and integration into custom applications
- Stress testing
- Custom migrations from one MicroStrategy product version to another (particularly from earlier versions of MicroStrategy software to MicroStrategy 8™)
- New product implementation
- Ongoing administration

MicroStrategy helps customers achieve their project goals and realize greater returns on their MicroStrategy investments. The MicroStrategy Consulting team leverages years of cumulative knowledge to provide best practice recommendations and advice to ensure BI application success. MicroStrategy provides a comprehensive offering of consulting, advisory services, education, and technical support to help design, build, and deploy successful BI applications.

MICROSTRATEGY TECHNICAL SERVICES™

MICROSTRATEGY EDUCATION™

MICROSTRATEGY CONSULTING™

MICROSTRATEGY TECHNICAL ADVISORY SERVICES™

Try the best in business intelligence services. To find out more about MicroStrategy's Global Delivery Center, call 1-800-236-5997 or visit us at www.microstrategy.com